Alice ... went on "Would you please tell me, please, which way I ought to go from here?"

"That depends a good deal on where you want to get to," said the Cat.

"I don't much care where -" said Alice.

"Then it doesn't matter which way you go," said the Cat.

Lewis Carroll (1832–1898) Alice's Adventures in Wonderland, 1865

Always be suspicious of a program or person that tells you what to do if it does not ask you what you want to do!

When building a recommendation system for medical treatment, whose utilities do we use?

- the patient
- the doctor
- the payer
- the provider of the recommendation system
- experts
- voters on the Internet
- society?

Whose utility does it try to assess?

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- How can we design utilities and rewards so that the policies have desirable properties?
- What about for unobservable constructs such as socioeconomic status, teacher effectiveness, and risk of recidivism? What measurement model should we use?
- What are effective ways to acquire utility/rewards?

Quality-adjusted life year (QALY)

- The quality-adjusted life year (QALY) is a utility-based measure for evaluating medical interventions, such as (expensive) drugs or surgeries.
- The utility is: 1 for a healthy life for a year and 0 for death, summed over each expected year of life. The utility can be negative for outcomes that are considered worse than death.
- The QALY provides a measure that incorporates the quantity and quality of life.
- When there are limited resources the cost/QALY ratio is used as a cost-effectiveness measure for decision making in many countries.
- Controversial: utility of going blind. Does it imply the blind people are less valued than sighted people?

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Example: earthquake-proofing public schools

- It is possible to compute the probability of an earthquake in a location and the probability that a particular structure will collapse when students are present.
- Money can be spent to reduce than chance of a collapse.
- Deciding whether to spend the money requires trading off money with children's lives.
- Many decision makers are reluctant to explicitly trade off money and the lives of children.
- However, when they don't make an explicit tradeoff they tend to undervalue children's lives.

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